Dr Gwenllian Hughes

ROLE-SHAPED BIO | CARE HOME TURNAROUND



When regulatory concern, safeguarding risk and commercial decline begin reinforcing one another, Dr Gwenllian Hughes restores control and drives recovery.

She stabilises immediate risk, establishes the lived operational reality, turns diagnosis into a written recovery plan and embeds controls that remain after the interim appointment. Managers and teams receive direct leadership; boards, commissioners and regulators receive clear evidence of progress, residual risk and next actions.

Selected turnaround evidence

- Thirteen CIW Priority Action Notices resolved across recent assignments.
- Three notices closed within eight weeks in South Wales.
- A 54-person workforce stabilised and safe admissions restarted.
- More than £3 million in annualised revenue protected through recovery.
- Separate enforcement action and an admissions embargo resolved.

13 **CIW Priority Action Notices resolved**	**£3m+** **annualised revenue protected**	**30+** **homes assessed in due diligence**	**20+** **years in care leadership**

Professional standing

- Registered General Nurse with registered care-home management experience in Wales.
- Professional doctorate in health and social-care practice and postgraduate nursing administration qualification.
- Fellow of the Chartered Management Institute, member of the Institute of Leadership and Management and accredited trainer.
- Works professionally in Welsh and English across Wales and the UK.

> *Professional, reliable and highly focused. - Jo Robinson-Randall*

Available for appointments across Wales and the UK. Further assignment detail can be discussed in confidence.

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